

Corporate Individual Scheme Terms and Conditions

All Prices stated are inclusive of 7% GST. Prices will be adjusted according to prevailing GST rates.

CIS Entitlements

1. Applicable to staff of targeted companies participating in Grid Mobile CIS programme.
2. CIS Entitlements will be provisioned only upon accurate submission of the required information.
3. In order to be eligible for the offer, you must
 - a. Have a valid corporate email address or a copy of your staff pass.
 - b. Line must be signed up under the owner of the staff pass or corporate email address.
4. No claims for CIS entitlements can be made due to incorrect information provided or for sign-ups not done via CIS Promotion Link and CIS webpage.
5. Early termination charges may apply with your current service provider. Do ensure your existing mobile plan is out of contract before signing up with Grid Mobile.
6. Grid Mobile reserves the right to cancel the order if the information required is incorrect.

Grid Mobile CIS Promotion

1. Promotion is valid for new sign-ups from 11 September to 07 October 2020.
2. Registration fee worth \$37.45 is waived. \$1.07 is chargeable upfront and will be credited back into your first Grid Mobile bill.
3. If your Port-In Service request is unsuccessful or for any reasons of cancellation of order and termination within the same month of activation, a cancellation fee of S\$16.05 for each line will be charged. The \$1.07 charge and pre-purchased Hype Packs for each line will not be refunded.
4. Promotional 80GB data is valid for 1st 3 months from the date of activation.
5. Promotional 10GB data is valid for first 12 months from the date of activation.
6. Usage are based on first in first out basis. Priority of use will be based on one-time Hype Packs, followed by monthly recurring Hype Packs, Base Plan entitlements and subsequently Promotional data.

Change Plan

1. Change of plans is not applicable for lines:
 - a. That are suspended
 - b. Pending Termination
 - c. Pending Activation

2. Change of plan will be effective on the 1st of the next month. All CIS and promotional entitlements will be removed.
3. Request for change plan must be submitted by last day of the month, 2230hrs, for the change of plan to take effect on the next month.

General

1. All Grid Mobile's Terms and Conditions apply, as listed in <https://gridmobile.com.sg/tnc/generalmobile.pdf>. Grid Mobile reserves the right to amend Terms and Conditions without prior notice.

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